



**2025**

## **Hotel & Room Reservation Policies**

**All rooms have either one king bed OR two queen beds; only non-smoking rooms are available. Inventories of specific room types are limited. We will make every attempt to accommodate requests for specific room types but cannot guarantee availability.** Single or double occupancy is considered the same regarding rooms blocked and room rates.

Any Deluxe or Golf View rooms requiring triple occupancy will be surcharged an additional \$10.00 per room, per night plus tax and quad occupancy will be surcharged an additional \$20.00 per room, per night plus tax. (Children age fifteen and under, in the same room with parents in existing bedding, are free.) All rates are subject to a Clark County room tax, currently 13%. This tax is subject to increase without prior notice.

**Hotel** has a mandatory \$33.99 plus tax, per room, per day Resort Fee which is in addition to room and tax charges. Benefits include in room Wi-Fi, access to the fitness center, in room coffee, in room safe, unlimited local and 800 calls as well as free Wi-Fi in Java Vegas Coffee Shop & High-Speed Internet Access in our Business Center. The Resort Fee and its inclusions are subject to change without prior notice.

Check-in for group arrivals begins at 4:00p.m. Check-out time is at 12:00 noon. **Hotel** agrees to make rooms available prior to the stated check-in time and to extend late check-out to guests on a preferential basis, if available. An early check-in fee will apply, early check in is from 7:00am – 1:00pm.

Guest rooms must be occupied and registered to at least one adult, who is 21 years of age or older. **PHOTO IDENTIFICATION WILL BE REQUIRED UPON CHECK-IN.** **Hotel** reserves the right to refuse or terminate service to any individual(s) when not in compliance with this policy.

At check-in, all guests will be required to post a valid credit card to secure their individual room accounts and to cover an additional \$100.00 security/damage deposit for standard guest rooms; \$250.00 for a one-bedroom King Executive Suite and two-bedroom Executive Suite; and \$500.00 for a one-bedroom Luxury Suite or two-bedroom Presidential Suite.

**Hotel** reserves the right to refuse or terminate service to any individual(s) when not in compliance with this policy.

**Hotel** abides by federal law. Under **federal law**, it is illegal to possess, use, buy, sell, or cultivate marijuana. Guests not abiding by federal law will be required to leave the property. **Hotel** offers **FREE PARKING**, both surface and garage. Valet parking is also free with gratuity at customer discretion.

**Hotel swimming pool** is seasonal. Weather permitting, the pool is open April 1 to October 1, with varied hours.

**Hotel** does not permit the removal of furniture from sleeping rooms nor does it permit the addition of furniture to sleeping rooms. Sleeping rooms are rented on the basis of the existing furniture, fixtures and equipment.

**Hotel** will conduct a safety and welfare check after a "DO NOT DISTURB" sign has been in place for two consecutive days.

All individuals visiting the **Hotel's** (including those related to your upcoming Event) will be required to comply with any and all then applicable local, state, and Federal laws, regulations, orders, and directives, as well as the Property's general policies and procedures designed to protect the safety and well-being of Hotel's guests and employees.

First night's room and tax will be required at the time of booking. The following methods of payment may be used for deposit: company check, American Express; Diners Club; Mastercard; Discover; Visa; JCB; Money Order.

To ensure fast and efficient check-in, name changes must be requested at least forty-eight (48) hours prior to arrival. **Hotel** reserves the right to refuse all and any name change requests within stipulated cut-off dates for each **Event**. Although **Hotel** will make every effort to accommodate such requests, requests may be declined at **Hotel's** sole discretion.

Individuals shall be responsible for their own room, tax, and incidental room charges. **Upon check-in, each guest will have an individual account created and each guest will be responsible for their own account unless otherwise specified in writing.**

The **Hotel** requires a credit card upon check-in to cover incidentals. A pre-authorization will take place as incidental charges are incurred during the guests stay. For guests using a debit card the pre-authorization will act as a direct withdrawal from the guest's bank account and the funds will be automatically withdrawn upon check-in.

Cleaning – should excessive cleaning of any guest room or suite be required, a cleaning fee will be incurred and automatically charged to the guest room folio by the Front Desk as reported by Housekeeping.

Requests for additional sheets, blankets, pillows and towels are subject to a daily \$15.00 plus tax additional linen fee. Requests are limited to one additional set per room daily.

Cancellation Policy - Of an individual guaranteed reservation is at least 24 hours prior to scheduled arrival date. Rooms released less than 24 hours prior to arrival date and all no-shows will be subject to a cancellation penalty equivalent to the first night's room and tax.

Guns, knives or weapons of any kind are not allowed on hotel or casino premises for any reason. Any guest violating this policy may be asked to leave the property immediately and will not be entitled to a refund of any prepaid amounts.

Minors - It is against the law for any minor (under the age of 21) to loiter in, or near any gaming area. Should any minor be discovered participating in gambling or creating a disturbance, the entire **Group** would be required to leave the property.

Under no circumstances will a minor be allowed to check-in or occupy a hotel room without the accompaniment of at least one person 21 years of age or older.

**All Attendees Please Note the Following: A specific number of rooms have been reserved for guests attending this event, once the room block has sold out or after the expiration date any additional rooms required are subject to prevailing rates at the hotel at that time.**